

## LSL Core Strategic Group meeting- Fulfilling Lives

29<sup>th</sup> April 2015, held at Southwark offices.

**Present:** Tanya Barrow (Resolving Chaos), Nicholas Campbell-Watts (Certitude), Evan Jones (St Giles Trust), James Postgate (LB Southwark), Mick Collins (SLaM), Paul Davis (LB Lambeth), Bill Tidnam (ThamesReach), Mike Hammond (LB Lewisham), Jennie Thompson (Big Lottery Fund), Julie Galiano (Big Lottery Fund) Ann Skinner (Resolving Chaos), Nick O'Shea (Resolving Chaos), Nash Momori (Resolving Chaos), Cassie Dyer (Resolving Chaos) and Humeira Patel (Resolving Chaos)

**Apologies:** Rob Harper

Discussion	Action	Timeframe	Responsible
<b>1. Previous Minutes</b> <ul style="list-style-type: none"><li>Agreed as accurate.</li></ul>			
<b>2. Matters Arising</b> <ul style="list-style-type: none"><li>The biographies for CSG members is still outstanding</li></ul>	CSG Members to send their biographies to Humeira.patel@resolving-chaos.org	5 <sup>th</sup> June	ALL
<b>3. BLF Update</b> <ul style="list-style-type: none"><li>Jenny informed the group of the changes at BLF. Her title has changed, and her role will change over time. Role will involve more face to face interaction with the Partnership</li><li>The FL Business plan in due for review at the end of Year 2, which due to the timings of the BLF Committee, will need to be sent to BLF in 2015</li></ul>	JT to confirm timescales for the resubmission		
<b>4. Performance Report</b> <b>4.1 Operational Group Minutes</b>			

<ul style="list-style-type: none"><li>• Welcomed new members- Paul De Buf (Alcohol Frequent Attenders Lead Kings) and Emma Casey (Rough Sleepers Coordinator, Lambeth)</li><li>• New structure of meeting worked well.</li><li>• 3 beneficiaries are to be removed from the caseload due to disengagement.</li><li>• 1 beneficiary has been removed and counted as successful move on after being moved into residential care.</li><li>• The group has asked for a clear outline of what may be considered 'successful' for future cases.</li><li>• There are currently 14 people on the beneficiary waiting list. There will be no new panels until we have extra capacity</li></ul> <p><b>4.2 Data Report</b></p> <ul style="list-style-type: none"><li>• TB presented Q4 data report</li><li>• Demographics – nomination to beneficiary conversion rate is still high, with 9 women and 1 transgender. TB explained how we have encourage women to be nominated.</li><li>• NS explained how women can tend to be more costly to the system due to cost child related costs.</li><li>• NDT assessment is an overall score, we are looking to reduce it, TB asked for help with anyone who may know a better way to present the data.</li><li>• Lambeth Borough pie chart issue has been addressed following the receipt of additional information.</li><li>• It was suggested that when presenting some of the progress data, it may be best to have positive at the top. To be able to evaluate he positive and negative changes.</li><li>• TB advised that peer researchers will be coming on stream next quarter and conducting 15 minute surveys with some of our active beneficiaries.</li></ul> <p><b>4.3 Personal Budgets</b></p> <ul style="list-style-type: none"><li>• 20 beneficiary have accessed their personal budgets so far</li></ul>	<p>CW to provide narrative on what is considered 'successful'</p> <p>TB will set up task finish group to look at the presentation of the data</p>		
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<ul style="list-style-type: none"> <li>• TB advised that the You First Team will be focussing on the beneficiaries accessing more of the PBs through e-choice channel in next quarter.</li> <li>• Group keen to see where and how the money is being spent.</li> </ul>	<p>Presentation of this to be considered by the data task finish group.</p>		
<p><b>5. End of Year Budget</b></p> <ul style="list-style-type: none"> <li>• Budget was agreed at the extraordinary meeting. Paper attached.</li> </ul>			
<p><b>6. Work Plan Review</b></p> <ul style="list-style-type: none"> <li>• TB asked all to email significant event dates so we are aware of what is going on to avoid an clashes but also so that we can inform the events planner</li> <li>• House of Lord Event was a great success. No specific feedback received from CSG members.</li> </ul> <p><b>Forward Plan</b></p> <ul style="list-style-type: none"> <li>• TB is looking for volunteers to create a group to help plan partnership event 1 year on from launch.</li> <li>• The event will be hoping to cover lessons learnt, what we have achieved? With a strong focus on service user involvement.</li> <li>• Nicholas asked who the event will be aimed at? What level are we pitching at?</li> <li>• TB asked to think about wider partnership and what we have done well.</li> <li>• It was decided the event will be aimed at current and new network.</li> <li>• NS showed it may be an event where networks may be able to come and share issues.</li> <li>• BT recommended having update for other networks once we have enough data. Need for both wider partnership and councillors to be updated.</li> <li>• It was decided that the ops group will plan the event given that it will be about shared learning</li> </ul>			

<p><b>6.2 System Mapping</b></p> <ul style="list-style-type: none"> <li>No feedback on progress to date</li> <li>MEAM have been assisting some areas with their system mapping, however it was not felt necessary for LSL FL.</li> </ul> <p><b>6.3 Recruitment</b></p> <ul style="list-style-type: none"> <li>Now underspend has been agreed, YF worker advert will go on the website.</li> <li>Peer related activity post also agreed. Tb to circulate JD/ PS for comment.</li> <li>Planning needed for job description on recruiting shared learning officer after the recruitment of the peer post.</li> </ul>		ALL	
<p><b>7. Service User Involvement- One year on and Next Steps</b></p> <ul style="list-style-type: none"> <li>Nash presented his ESURG report.</li> <li>Nicholas asked how ESURG will set out their second year plan and how they will work with YF?</li> <li>TB advised this will be one of the first jobs for the new post</li> </ul>	Provide any feedback they may have regarding the report to NM	ALL	
<p><b>8. Peer related activity</b></p> <ul style="list-style-type: none"> <li>Tanya thanked everyone for their input into the peer proposal and ideas given around unpaid/ volunteering opportunities</li> <li>Nash will be moving on to another project Insight within Resolving Chaos, however will manage ESURG until the new post is recruited to.</li> </ul>			
<p><b>9. Date of the next meeting.</b></p>	29 <sup>th</sup> July 2015	TB	