

## LSL Core Strategic Group meeting- Fulfilling Lives

21<sup>st</sup> January 2015, held at Southwark offices.

**Present:** Tanya Barrow (Resolving Chaos), Nicholas Campbell-Watts (Certitude), Clare Marsham (Certitude), Evan Jones (St Giles Trust), Mark Taylor (LB Southwark), Paul Davis (LB Lambeth), Mick Collins(SLaM) , Bill Tidnam (ThamesReach), Mike Hammond(LB Lewisham), Ann Skinner (Resolving Chaos), Nick O'Shea (Resolving Chaos) and Cassie Dyer (Resolving Chaos).

**Apologies:** Nash Momori, Caroline Thwaites

Discussion	Action	Timeframe	Responsible
<b>1. Previous Minutes</b> <ul style="list-style-type: none"><li>Agreed as accurate.</li></ul>			
<b>2. Matters Arising</b> <ul style="list-style-type: none"><li>Tanya to circulate issues log</li><li>Paul is talking to the new Community Safety Inspector about Fulfilling Lives. Will update</li><li>No biogs of the CSG members have been received</li></ul>	CSG Members to send their biographies to sarah.iskander@resolving-chaos.org	February 13th	ALL
<b>3. Performance Report</b> <b>3.1. Operational Minutes</b> <ul style="list-style-type: none"><li>Noted the Away Day on the 12<sup>th</sup></li><li>NCW asked if all the You First Team had their DBS checks in place (Yes)</li><li>BT asked if the role of the Ops Group was clear. TB responded that the Away Day would include a review of the role, to ensure that its focus was on helping the Programme solve complex problems and deliver contracts to time and budget</li></ul>			

<p><b>3.2. Dates of CSG meetings</b></p> <ul style="list-style-type: none"> <li>• Will be changed to match BLF quarterly reporting schedule</li> </ul> <p><b>3.3 Data Report</b></p> <ul style="list-style-type: none"> <li>• TB presented 6 weeks additional data since the last report</li> <li>• BT asked about the differences between the three boroughs' beneficiaries and NCW enquired about variations in the nominating agency and the resulting costs of each beneficiary</li> <li>• TB explained that the data showed us which agencies made appropriate nominations, that the Mental Health spend is just 3% of the total Southwark beneficiary service use spend, and that the financial information gathered in Lewisham is still comparatively limited.</li> <li>• Group discussed how to improve the ratio of {long-list to beneficiary}. TB explained that we are working with agencies directly, and have redrafted the Audit Form. Also we are cross checking information so that we can ensure that we have a full data set for each person, and therefore for each borough.</li> <li>• MC highlighted the importance of showing which agencies pay for what – where the CCG spend is as opposed to the LA. TB confirmed that the data gathered shows this</li> <li>• BT asked if consistent definitions of cost breakdown by commissioner were possible – it was felt that local variations in who pays for what makes this currently impossible.</li> </ul> <p><b>Lewisham</b></p> <ul style="list-style-type: none"> <li>- MH reported that Lewisham Hospital had not made further progress since the last meeting and would continue to ask them to share their data</li> </ul> <p><b>Personal Budgets</b></p> <ul style="list-style-type: none"> <li>- Discussion on the spend and the relationship between spending and cost to the system (currently, the person with the lowest personal budget spend is the most costly service user at 230k)</li> </ul>	<p>TB to cancel old dates and issues new e-invites</p> <p>Focus Group on System Change to be convened (see Action Point 3)</p> <p>Ops Group to lead on personal budget policy</p>	<p>January 26th</p> <p>February 13th</p> <p>Next OpG meeting</p>	<p>TB</p> <p>TB</p> <p>TB</p>
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<ul style="list-style-type: none"> <li>- BT suggested that the Ops Group is used to direct the spending of the budgets, drawing on the significant experience partners had at delivering them</li> <li>- PD highlighted the risk of our budgets being used, when commissioners have already given other services personal budgets for their clients.</li> <li>- MC added that Common Care Plans were a key part of this work, as they show who is responsible for which element of someone's support.</li> </ul> <p><b>Case Studies</b></p> <ul style="list-style-type: none"> <li>- <b>CD presented client case studies to show the different approaches that the Team was using and the consequent results</b></li> <li>- <b>NCW asked how the You First team would ensure it offered something different and new, particularly as many of the clients would quickly exhaust most interventions</b></li> <li>- <b>NOS said that it was important for the Team to have a process by which it could problem solve complex cases.</b></li> <li>- <b>NCW added that the Team could take the long view of care (we have 8 years)</b></li> </ul>	<p>and strategy, advising on delivery</p> <p>MH/PD/MT to meet to formalise where the boundaries are between the various personal budgets available</p>	<p>By March</p>	
<p><b>3) Future Activity</b></p> <p><b>3.1 System Mapping:</b></p> <ul style="list-style-type: none"> <li>- TB asked for a Task and Finish group from the CSG to help map the changes to budgets and spending over the past 5 years, the systems change work and the allocation of budgets, as well as local, regional and national data sets.</li> <li>- MC recommended NDTMS</li> <li>- TB asked for specific help to access Mental Health data</li> <li>- BT suggested Public Health colleagues</li> </ul> <p><b>3.2 Peer Support Workers</b></p> <ul style="list-style-type: none"> <li>- TB reported that the closing date is today</li> </ul>	<p>Members of the group are MH, PD, MT</p>	<p>Date to be set to meet by 13<sup>th</sup> February</p>	<p>TB</p>

<ul style="list-style-type: none"> <li>- Evan suggested that the Core Group should offer its experience to help the FL programme to 'grow its own' service users as this is the most effective way of securing SU involvement</li> <li>- BT added that service users tend to want to volunteer with the organisation that helped them, which restricts the supply of people to RC</li> <li>- EJ noted that in St Giles, of 240 people trained, only 60 go onto become volunteers – and that paid employment was a key goal for many, rather than volunteering</li> <li>- EJ suggested that an offer from the 3 voluntary sector CSG partners would be very appealing to service users. For example, a person could volunteer with RC, but then move to paid employment with St Giles, or Thames Reach. This would mean that the three agencies could combine their expertise in this area and create a unique and highly desirable offer.</li> </ul> <p><b>3.3 Mental Health Specialist Worker</b></p> <ul style="list-style-type: none"> <li>- Deadline also today. Already had 5 applications</li> </ul>	<p>Operational Group to discuss a 3-party offer from the three organisation</p> <p>AS to contact Dr Timms RE a role to speed up clinical diagnosis</p>	<p>Next OpG meeting</p>	<p>TB</p> <p>AS</p>
<p><b>4. Update from partners</b></p> <ul style="list-style-type: none"> <li>- <b>St Giles</b> no longer works directly with Private Landlords as they cannot match the rents now paid by professional workers who are coming to live in Southwark</li> <li>- The Brief Interventions Service is closing in April due to a reduction in the Southwark Homelessness Fund</li> <li>- <b>SLAM</b>- Restructure of the organisation</li> <li>- <b>Local Authorities</b> – Planning large cuts to spending for 15/16 and 16/17</li> </ul>			
<p><b>5. Communications</b></p> <ul style="list-style-type: none"> <li>- House of Lords event (12.2.15)</li> <li>- An event is being planned by the four areas partaking in the economic evaluation being conducted by Resolving Chaos</li> </ul>	<p>CSG to confirm attendance</p>	<p>ALL</p>	
<p><b>6. Any other business</b></p>			

<ul style="list-style-type: none"> <li>- EJ asked if a particular Lewisham resident had been successfully nominated to the Team</li> <li>- CD reported that we had nil returns from drugs and mental health agencies. However, You First is intending to start engaging with him this week on the understanding that we receive the agreed information on his drug and mental health services use.</li> </ul>			
<b>7. Date of the next meeting.</b>	Electronic Diary Invitation to be sent	TB	24/1